



## HAWAI'I HEALTH & HARM REDUCTION CENTER

July 1, 2024

To Our Valued Clients,

Thank you for choosing Hawai'i Health & Harm Reduction Center (HHRC) as your healthcare provider and allowing us to provide you with free quality healthcare.

Since our opening, we have not collected payment for medical services from our clients in an effort to provide low-threshold, affordable healthcare.

However, to remain in compliance with State and Federal laws, HHRC is required to begin collecting the following types of payments effective July 1, 2024:

- **Copays** – a flat rate fee for provider/doctor visits and prescriptions set by your insurance provider.
- **Coinsurances** – a percentage amount after your deductible has been met, set by your insurance provider.
- **Deductibles** – an amount for medical services and prescriptions before insurance pays for covered services.

HHRC will be accepting cash and credit card payments.

If you have any questions or concerns about these changes, please do not hesitate to call us at (808) 521-2437. We are here to support you and ensure a smooth transition.

Thank you,

Heather Lusk  
Executive Director



HAWAI'I HEALTH & HARM REDUCTION CENTER

677 Ala Moana Blvd, Ste 226, Honolulu, Hawai'i 96813 | (808) 521-2437 | [www.hhhrc.org](http://www.hhhrc.org)